

Central Payment Options

Card Not Present – CNP



Principles

- The card used to secure will be the card charged

- Our hotels will not handle card numbers

- Payment is taken from 1pm on day of arrival (UK) and 6pm (Germany) - no payment is taken when booking or when the guest arrives



Electronic Central Payment (eCNP)

Authorised at time of booking via Direct Connect

- Displays as an electronic check in (ECI) to the hotel

- Available for credit cards and Business Accounts (depending on the channel)



Electronic Central Payment (eCNP) via Conferma Connection

Only used for Conferma VCCs

- Used when a 3rd party requests central payment using the 'send fax' communication to Conferma

- Not used when Hotelbooker or SABS Corporate is the booking tool, as eCNP via Direct Connect should be used at the time of booking instead

- Conferma identify the reservation is for Premier Inn

- Conferma map allowances

- If identification as Premier Inn fails then mCNP occurs in responses to the 'send fax' request

- When Conferma VCC's are used as payment in the GDS then 'send fax' is always enabled i.e Amadeus Billback or Travelport Hotel Billback



Manual Central Payment (mCNP)

Credit cards only

- Booked via Direct Connect API or the GDS – body of email authorisation with required standards

- Any other channels - PDF attachments with the same standards **plus** card signature and company letterhead

Business Account - not available